

## CLIENT AGREEMENT

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### 1 GENERAL CONDITIONS

- 1.1. Client agreement, Regulation and Notice of risk determine conditions and procedure of rendering of services on organizing conversion currency arbitrage operations. The terminology used in documents can be found in a separate application.
- 1.2. Agreement is made between E-Global Trade & Finance SVG Ltd. registered St. Vincent and the Grenadines, legal address: Suite 305, Griffith Corporate Centre, P.O. Box 1510, Beachmont, Kingstown, St. Vincent and the Grenadines, hereinafter referred to as Company, and an individual who opened an account in the Company, hereinafter referred to as Client.
- 1.3. The website is a public offer of E-Global Trade & Finance SVG Ltd. The website has the same force as Client Agreement. The Offer does not require signing and stamped by the Customer and maintaining full force and effect.
- 1.4. Access to and use of the website and the data, content, products and services made available on or via the website is subject to the following Agreement. By accessing the website and/or using any other part of the Service, client agrees to be bound by this Agreement. Company reserves the right, at its sole discretion, to change, suspend, or discontinue any part of the Service, including the Content, at any time without prior notice.
- 1.5. The place of Company's registration is accepted to be the place of signed Agreement.
- 1.6. Opening hours: 24 hours a day from 00.00.01 Central European Time (CET) Monday till 23.00.00 CET Friday.
- 1.7. Holiday listed on Company website are the exception to 1.4

### 2. OPENING ACCOUNT

- 2.1. To open an account Client must fill in registration form on Company Website: [www.forex4you.ru.com](http://www.forex4you.ru.com).
- 2.2. Client accepts conditions of the Agreement, Regulation and Notice of risk.

### 3. CALCULATING PROCEDURE

- 3.1. US Dollar or Euro is the deposit currency; all adding and withdrawing operations are made in US Dollars or Euro.

- 3.2. Client has the right to control adding money to and withdrawing money from trade account.
- 3.3. Automatic adding is possible at any time.
- 3.4. Client is able to withdraw any amount of money from his account, but may not exceed the balance so that his account isn't closed because of margin lack (margin call).
- 3.5. Orders on adding and withdrawing money are accepted in working hours and their execution is realized in working hours of payment department (08:00 – 17:00 CET). Company promises to transfer money to specified requisites within two working days, if they are equal to the adding requisites. Special cases will be considered.
- 3.6. If there is doubt that a Client has fulfilled clauses 4.7 – 4.8, Company can extend time of order consideration up to 5 working days.
- 3.7. Client incurs all losses connected with adding and withdrawing money to/from account.
- 3.8. Company has a right not to convert money from one payment system in another one.
- 3.9. Client funds must be deposited or withdrawn from the client's personal credit card, debit card, bank account or payment system. Bank account, debit card, credit card or payment system names and identification that do not correspond with that of the client's verified documents or declared name, will be deemed as a third party. Deposit or withdrawal of funds to and from third parties' cards, payment systems or bank accounts is strictly prohibited.
- 3.10. If the Client violates clause 3.9 of the client's agreement, the company reserves the right to immediately close any of the client's open positions, withdraw any of client's funds to replenish the money transacted with the 3rd party, and lock the client's account (user) without prior notice or explanation.
- 3.11. The Client is informed that the new AML/ CTPF regulations and the Company's payment partners require the Client to use a unique IP address when depositing to/ withdrawing funds from the Client's Trader Room accounts. The Client undertakes not to use internet access networks with shared IP addresses, whether public or private, computers, other electronic devices which do not provide the Client with a unique IP address for identification during the payment withdrawal/ deposit process transaction process.
- 3.12. The Client is informed that the new AML/ CTPF regulations and the Company's payment partners require the Client to present and/or submit proof of source of assets. The

Company has a right freeze Client funds and/or decline to accept future deposit and/or withdrawal requests from the Client in the event the requested documents were not provided by the Client in the specified time period.

- 3.13. Sharing of the Client's login name and/ or password, as well as credit/ debit card, on-line wallet information and details with any third party is strictly prohibited. The Client expressly undertakes to follow these terms and confirms the Client's understating that failure adhere to the stated conditions may lead to the Client's payment request being delayed, declined and/ or the Client's Trade Room, accounts and/ or transactions being terminated and/ or permanently closed with an indefinite ban on future operations with the Company and/ or its payment partners and/ or the Client's credit/ debit card providers.

#### **4. PRIVILEGES AND RESPONSIBILITIES**

- 4.1. Company keeps the right to change this agreement by sending a letter of notification five days before changes officially occur.
- 4.2. Company can increase spread and marginal requirements according to Regulation.
- 4.3. Company doesn't take responsibility for Client's activity or inactivity. Information offered by Company is introductory in its nature; it expresses the author's opinion and doesn't contain orders for any commercial actions.
- 4.4. Company is not responsible for dereliction of duties caused by failures in connection channels or Internet problems.
- 4.5. Client is responsible for the state of his trade account and security of his passwords.
- 4.6. Client has the authority to sign this agreement, make requirements, give orders and meet corresponding commitments.
- 4.7. Client confirms that all information given in registration form is true, precise and up-to-date.
- 4.8. Client has a legal source of money.
- 4.9. Actions carried out by Client according to the Agreement and Regulation do not break laws, regulations and other rules applied to Client or under Client's jurisdictions.
- 4.10. Company can nullify any order or close one or more positions at any time according to current price if Client violates 4.7 - 4.9 clauses of the Agreement.
- 4.11. Company can cancel orders handled with obvious dealer's mistake

or fulfilled according to non-market quotation.

4.12. In the case of quotation mistakes Company can cancel orders made by Client.

4.13. Company can recognize operations on the trade server as non-market, if there are objective reasons.

4.14. Company can ask the Client for sending his identity document, also in electronic format.

4.15. Company can block an account used by Client not for its intended purpose (including conversion).

4.16. In the event the Client's trading account balance is zero (0) and no trades were performed with the trading account for the period of three (3) years or more, the Company is entitled to archive and close access to such trading account.

4.17. In the event the Client does not have any active trading account(-s), the Company can archive the data of such Client and close access to the Client's Trader Room.

4.18. Data from archived trading accounts of the Client is kept for five (5) years from the date the Client's access to the Trader Room is closed and can only be accessed by contacting customer support.

4.19. The Company at any time and exclusively is entitled to protect its legal interests and the normal run of the services rendered, regardless the activities and intentions of the Clients. Due to this the Company unilaterally shall execute all the necessary and reasonable actions against individual Clients, who act contrary to the interests of the Company, use the services of the Company without good faith, apply for the Services of the Company with the unfaithful intentions or carry out unfaithful activities while using the services provided. The protection of the interests of the Company might result as, including but not limiting to: (a) partial or full blocking the access to the respective trading accounts/ trader room/ trading servers/ certain account types; (b) unilateral termination of contractual relations with the Client with the immediate effect; (c) unilateral transition of the Client's account to a different trading server.

4.20. The Company is entitled unilaterally to terminate any trading activities of the Client at any time, if such activities negatively affect: (a) the infrastructure of the Company; (b) any IT solutions/ tools/ devices of the Company devoted for the provision of the services; (c) other clients of the Company decreasing the quality of the service they expect to obtain.

- 4.21. The Company at its sole discretion is entitled unilaterally to terminate the contractual relations with the Client, restricting fully or partially the Client's further use of the particular service, with the immediate effect and providing no notices of this to the Client, if the Company detects the objective and justified reasons for that. However, in this case the Company is not obliged to present such reasons to the Client.
- 4.22. The Company shall charge the Client, by deducting from the balance of the Client's inactive trading accounts (including Share4you Follower and/or Share4you Leader accounts), a monthly inactivity fee. The inactivity fee will be charged where a Client has not placed any trade, or does not have any current open trades, or has not performed any balance operations, for a period exceeding 12 (twelve) months, and in this case the inactivity fee will be charged in the amount of 10 USD/ 10 EUR/ 750 RUB, or equivalent in another currency depending on the chosen account currency of the Client, and, after 24 (twenty-four) months, in the amount of 20 USD/ 20 EUR/ 1500 RUB, or equivalent in another currency depending on the chosen account currency of the Client. The time when the inactivity fee becomes applicable is calculated from the moment of the last trade on any of the Client's trading accounts. The Client shall be charged the inactivity fee from any remaining positive account balance until the account balance equals zero, or the Client resumes activity on any of the Client's accounts. The fee is non-refundable. The Client has the right to request withdrawal of funds using available means of funds withdrawal. The Client shall be notified one (1) month in advance prior to application of the inactivity fee. Failure to notify the Client does not relieve the Client from the inactivity fee. Any account subject to inactivity fee shall be considered dormant and access shall be restricted for security purposes. To resume access, Clients are advised to contact Forex4you via e-mail at [info@forex4you.org](mailto:info@forex4you.org) or via Live Chat. The Company may request the Client to produce proof of identity documents.
- 4.23. The Client may open a new, special Swap-Free Account. The relevant conditions and commissions associated with the Swap-Free Account are specified on the Company's website. The Company has the right to change the conditions and commissions by posting the relevant changes on its website, "Swap-Free Accounts" section. Existing Accounts cannot be converted into Swap-Free Accounts.
- 4.24. If the Client has opened an account with trade maintenance fee - the Swap-Free Account, Swap (swap fees) will not be credited/debited, however, the Client will be charged a specific commission for transferring positions over midnight. A complete commission table is available on the Company's website, "Swap-Free Accounts" section.

4.25. In the event the Client's Swap-Free Account balance is zero (0) and no trading activities were performed with this Account for the period of six (6) months or more, the Company is entitled to change the type of the Account to regular Account and to apply the Swap (Swap fees).

4.26. The Company reserves the right to cancel the Swap-free status of the Swap-Free Account unilaterally without prior notification to the Client if the Client acts contrary the lawful interests of the Company and/or does not act in good faith.

4.27. All the risks (including, but not limited to, risk of financial loss), related to the removal of the Swap-free status of the Swap-Free Account from the particular Account, are borne by the Client.

5.5. If a disputable situation is not described in Client agreement, Regulation or Notice of risk, Company can solve this problem in accordance with its working practice.

## **5. ADMINISTRATION OF CLAIMS AND DISPUTES**

5.1. Claims for lost profit are not considered.

5.2. Company doesn't repair moral damages.

5.3. All claims are sent to [complaints@forex4you.org](mailto:complaints@forex4you.org), not later than 1 day from daily Confirmation receipt.

5.4. Term of the claim consideration is not more than 15 working days.